

Mizu CRM Data Processing Agreement

ENGINEERING DRAFT FOR COUNSEL REVIEW Not counsel-signed. Authentication: Supabase Auth exclusively.
Package 2026.08.22-fix11. Generated 2026-09-30.

1. Roles

Customer is Controller for Customer Personal Data. Mizu CRM, Inc. is Processor for that data and Controller for account, billing, and website data as described in the Privacy Policy at /legal/privacy.

2. Subject matter

Processing of Customer Personal Data to provide the Mizu CRM SaaS (CRM, support, marketing automation, billing, optional AI, optional telephony, optional BI embeds) for the subscription term until deletion or return.

3. Instructions

Mizu processes Customer Personal Data only on documented instructions from Customer, including configuration in the Service, unless required by law.

4. Confidentiality

Persons authorized to process Customer Personal Data are subject to confidentiality obligations.

5. Security

Mizu implements appropriate technical and organizational measures (Art. 32), including org-scoped access controls (RLS), TLS, encryption of sensitive credentials, audit logging, MFA/SSO options. See /legal/security and /trust.

6. Subprocessors

Customer authorizes engagement of subprocessors listed at /trust#subprocessors and in /legal/subprocessors.pdf. Mizu will notify of material changes per the executed agreement. Authentication is Supabase Auth exclusively.

7. Data subject rights

Mizu assists Customer with requests under applicable data protection law, considering the nature of processing.

8. Deletion and return

Upon termination, Customer may export data via product tools. Mizu deletes or returns Customer Personal Data per retention schedule unless law requires retention.

9. Audits

Mizu makes available information necessary to demonstrate compliance and allows audits as agreed in the counsel-approved final DPA.

10. Contact

legal@mizucrm.com request countersigned copy after counsel approval of this draft.

11. Signature blocks (for counsel / customer execution)

IN WITNESS WHEREOF, the parties execute this DPA as of the Effective Date. Customer:

Name/Title: _____ Date: _____. Mizu
CRM, Inc.: _____ Name/Title: _____ Date: _____
_____.